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850 Dillon Dr. Wood Dale, 60191 IL., - U.S. Phone: 224 374 0931 - 630 303 1588 Sales: 630 346 9634 www.affri.com - sales@affriusa.com

SERVICE	REPORT
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SERVICE REPORT NO.:	
P.O. NO.:	NG-37011-1
CUSTOMER NAME:	
ADDRESS:	

SEDVICE ITEMS

SERVICE ITEMS:				
MANUFACTURER	MODEL NO.	S.N. / ASSET NO.	AS PER	SERVICE DESCRIPTION
Nextgen	EML 105D	NGU-553475/VTS240218/N/A	ASTM-E4-21	Service and Calibration
Nextgen	EML 105D	NGU-553475/VTS240218/N/A	ASTM-E2309/E2309M-20	Service and Calibration
Nextgen	EML 105D	NGU-553475/VTS240218/N/A	ASTM-E2658-15	Service and Calibration
Epsilon	3542-050M-050-ST	E114113/E114113	ASTM-E83-23	Service and Calibration
Nextgen	EML 105D	NGU-553475/VTS240218/N/A	Training	Training

FINDINGS:

Setup tester and calibrated as per ASTM standards. Trained on use to tester.

PARTS USED:

START DATE:

May 23, 2024

COMPLETION DATE: May 23, 2024

TECHNICIAN:

CLIENT'S SIGNATURE:

DATE:

May 23, 2024

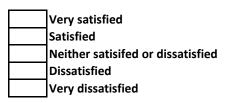


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CUSTOMER SATISFACTION SURVEY

CUSTOMER NAME: CONTACT:

1. How satisfied were you with our services?



- 2. What was your most positive experience?
- 3. What areas could we improve the most?

4. In the following areas, how did our services compare with your expectations?

1. Delivery Time

- 2. Order Accuracy
- 3. Service Performance
- 4. Customer Service
- 5. Calibration Report
- 6. Design
- 7. Cost

Exceeded expectations Exceeded expectations

Met expectations
Met expectations

Below expectations
Below expectations
Below expectations
Below expectations
Below expectations
Below expectations
Below expectations

5. Do you have any final comments?

Customer survey inputs are analyzed to determine trends for applicable improvement actions.